

Case Study

Safe Operation Systems

Safe Operation Systems

Atkins Control Centre based in Worcester provides support for infrastructure service providers on any network 24 hours per day, 365 days per year. Services provided by the Control Centre include a real-time, automated permit to work system for lone and remote workers.

Through the Safe Operation Systems, Control Centre Operators manage and monitor the safe working environment and practices of the workforce on any network, in real-time. This system ensures compliance with lone working regulations and that the workforce only carries out activities that they are competent to undertake. It is a proactive system that can identify the potential for problems, enabling operators in the Control Centre and staff on the network to take preventative action.

The system captures the location of the work site, the 'at risk' time of the workforce and site specific risk assessments undertaken in real-time. Lone workers are given a unique status within the system which generates hourly checks.

The software underpinning the safe Operation Systems has an automated competency check system that compares the task to be undertaken with the qualifications and skills of the workforce. It also has the functionality to capture close out questions on near misses and quality standards.



Activity logs within the system record any action taken by the Control Centre to contact the workforce on site and any issues escalated to Supervisors and Managers.

Information entered into the Safe Operation Systems can be displayed in any client environment via a web portal. This enables clients to monitor the whereabouts of their staff in real-time and to access performance management reports.

Key Features

- Real-Time
- 24/7/365
- Hourly checks for lone workers
- Built in escalation routines
- Automated competency check
- Near miss and accident reporting
- Close out information
- Accessible via web portal
- Performance Management Reports

Visions and Values

- Single point of contact operating around the clock
- Provision of services for internal and external customers
- Ensuring compliance with standards and surety of delivery
- Proactive management enabling risk minimisation
- Managed by professional staff who understand customer needs
- Operating a system visible and transparent to customers

Clients

- Optima (Atkins/Accorde JV)
- Atkins Highways and Transportation
- Atkins Rail
- Traffic Wales
- Welsh Assembly
- Atkins Water & Environment
- Atkins Telecoms

Further details

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